



Remote VS System Administration Service

Could you use some assistance in administering your VS system?

Remote VS System Administration services are available from Getronics!

VS System Administration Services

The Wang VS Series of computers was first sold in the late 1970's and is still a proven platform in use today. The VS is known for its full-featured, menu-driven operating system.

It is important that your VS system is running at its peak performance to keep up with today's demanding data processing requirements. As a result of changes to your department staffing, additional assistance may be needed to administer your VS System. Trained, competent assistance is available through Getronics (who better?) with the Remote VS System Administration Service!

The Remote VS System Administration Service is a new Getronics service, designed to provide Getronics VS customers with qualified system administration at a reasonable price.

Who Can Benefit

Remote VS System Administration Service will benefit customers who:

- Are utilizing part-time, temporary, or untrained administrators.
- Would like to outsource VS System Administration responsibilities and concentrate on other areas.

Deliverables / Features

Remote VS System Administration Service is designed to help provide the subscriber with:

- On-line VS System Administration of system queues and user interface access.
- Software installation / patch / upgrade assistance.
- Remote backup assistance.
- On-line error analysis and interpretation.

- On-line problem isolation and diagnostic assistance.
- Security administration.
- Disk volume maintenance.
- Data file maintenance.
- VS System performance administration.
- System configuration administration.

Delivery Method

The Remote VS System Administration Service delivery method will consist of:

- Remote logon by a Getronics VS Systems analyst over a dialup line or internet RAS connection.
- Two plans to choose from:
 - Entry
 - Daily
- Flexible system administration hours between 8:00 AM to 5:00 PM business hours (local customer time)

VS System Audit Benefits

Subscription to the Remote VS System Administration Service will provide the following benefits:

- Greater freedom to focus on core business.
- Continual system optimization.
- On the spot problem diagnosis and fault isolation by qualified VS Systems support analysts.
- Quick access to latest upgrades, patches, and VS technology.
- Reduction of unscheduled downtime.
- Avoid costly data loss due to errors in system administration.

Prerequisites

- Valid Getronics VSOS and application software licenses.
- Year 2000 compliant VS System software and hardware.
- Current hardware and software maintenance contracts.

Qualifications

- Our VS Analysts have an average of 15+ year's experience as VS System Analysts.
- Broad expertise and experience in direct customer VS support of:
 - VS Operating System / Utilities
 - VS System Management
 - VS Networks / Communications
 - VS Applications

In Addition:

- Access to all available VS updates, patches, and VS technology.
- Direct access to the full staff of VS product line specialists.

Availability and Pricing

- The Remote VS System Administration Service is available now!
- Please contact Getronics for further details on plan options and pricing for the Remote VS System Administration Service.

Contact Methods

To Contact Us

Phone 978-858-7360

With the following information:

Company: _____
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Or

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<http://www.VSWebCenter.com>