

August 20, 2008

In June, CompuCom announced the signing of an agreement to acquire the North American operations of Getronics. We are pleased to inform you that the acquisition has closed, and the North American operations of Getronics are being transitioned into CompuCom. This includes the Getronics operations in the United States, the operations in Canada and the Global Service Center in Mexico City. Our integrated organization will do business under the CompuCom brand name. This strategic acquisition provides you with expanded resources to ensure the continued delivery of the highest quality of service that is now backed by a company with a very strong financial position in North America.

CompuCom and Getronics have also entered into a reciprocal global strategic partnership agreement. The agreement will allow you to benefit from the expanded global capabilities via the Getronics NV service delivery network in Europe, Latin America and Asia, while also benefiting from CompuCom's expanded scale and presence in the North American market and CompuCom's offshore service delivery center in Pune, India. This acquisition is a great fit in the overall Getronics strategy of having strong partnerships in those countries where Getronics did not have the size to achieve market impact. To ensure a continued committed relationship, Getronics maintains an equity interest in the combined entity, as well as representation on the CompuCom Board.

As experts in infrastructure services who have been recognized by the industry for our high service quality, you will benefit from CompuCom's increased field services coverage in North America, configuration and deployment capabilities, and best-in-class parts and logistics system. Both of our organizations have shared a common heritage of helping clients accomplish their business goals, and doing so with integrity, excellence and respect. This transaction demonstrates our dedication to investing in the people and solutions that will deliver the greatest IT value for our clients.

We are very focused on ensuring there will be absolutely no disruption in service to you as a result of this acquisition. The integration of the North American operations of Getronics into CompuCom should be transparent. You will continue to be supported by the same teams that you are working with today.

We are pleased to welcome you to the expanded CompuCom family, and we're excited about our future. We look forward to continuing to provide you with the service excellence you have come to expect in meeting your evolving business needs.

We look forward to continuing the relationship you established with Getronics, and I invite you to contact me personally if you have any comments, questions or concerns. You can reach me by e-mail addressed to Jim.Dixon@CompuCom.com or by telephone at 972-856-6574.

Best regards,

Jim Dixon
President and CEO

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